

ARE YOU A CITY OF DALLAS RESIDENT IN DANGER OF EVICTION OR FORECLOSURE DUE TO A LOSS OF REVENUE CAUSED BY COVID-19?

YOU MAY BE ELIGIBLE FOR RENTAL OR MORTGAGE ASSISTANCE*



YOU MUST HAVE AT LEAST THE DOCUMENTS LISTED BELOW BEFORE YOU BEGIN THE PRE-SCREENING PROCESS:

Requirements for Pre-Screening

- ✓ Participants must provide documentation of the impact of COVID-19 to their circumstance, including but not limited to the following:
 - Proof of job/income loss, temporary or permanent
 - Reduction in work hours/income
 - Increased healthcare and household expenses that attributed to insufficiency of rent/mortgage payments (i.e. increased child-care expenses due to school closures).
- ✓ Copies of the following: valid, current Passport or State ID Card or Driver's license (for each adult in the household)
- ✓ Birth Certificate for at least each minor. NOTE: some programs will require a birth certificate for each household member
- ✓ Proof of income, if any (unemployment benefits, check stubs, TANF, etc.)
- ✓ Proof of occupancy for all household members

Additional documents may be needed as applicants progress through the process

- ✓ For those applying for rental assistance:
 - A copy of your current lease
 - Late or eviction notice(s) for monthly rent or proof of circumstance (any paperwork that can support how the household was adversely affected by COVID-19).
- ✓ For those applying for mortgage assistance:
 - A copy of the most recent mortgage statement

GET PRE-SCREENED AT [DALLASCITYHALL.COM](https://dallascityhall.com)
DON'T HAVE INTERNET? CALL 469-749-6500
CALL CENTER HOURS: M-F, 9A.M.-5P.M.

* Assistance is subject to eligibility. Length may vary and is based on the program in which the applicant qualifies. Because of high call volume, you may be able to complete the prequalification screening process fastest at dallascityhall.com